

Dear Business Support Colleagues,

Having a business continuity or emergency plan can make a real difference when it floods. In addition, adaptations can be made to premises that either keep water out, or reduce the impacts of flooding when it does occur.

Business Support and Advice

- [Mary Long-Dhonau](#) has produced practical guides that help businesses take proactive steps to prepare for a flood, including a [Business Flood Handbook](#) and a [Business Guide to Flood Resilience](#). Mary has also captured many inspiring case studies in her [E-Mag](#), where businesses have adapted their premises with Property Flood Resilience to enable a swift return to trading.
- [The Flood Hub](#) is also a good source of information about business resilience and recovery.
- [The National Flood Forum](#) is a charity that offers support to those affected by flooding, including by providing advice on insurance. The [Association of British Insurers](#) also offers practical advice for businesses affected by flooding.
- Gov.uk has a [Business Flood Plan Checklist](#) that can help with emergency planning.
- [Be Flood Ready](#) has resources on Property Flood Resilience as well as a Business Flood Plan template.

If flooding occurs outside of business hours, staff might not be on site. [Flood Warnings](#) are a crucial tool for knowing when action needs to be taken, including when there are impacts on transport routes that staff or deliveries might need to use. You don't have to live in the warning area to sign up for this free service – start by [searching for your nearest town or city](#).

Reporting Flooding

Reporting flooding helps agencies to respond and prioritise recovery efforts, and helps capture the true costs of a flood, building a case for future interventions. We would encourage those affected to report property flooding as close to the event as possible: <https://www.gov.uk/report-flood-cause>

You can get in touch with the local Environment Agency office at wessexenquiries@environment-agency.gov.uk. For support with Flood Warnings, preparedness and resilience, you can contact the Flood Resilience team at floodwessex@environment-agency.gov.uk.

Kind Regards

Wessex Flood Resilience Team