

Stop Scams UK

The following information has been provided by the Police.

“The new telephone number 159 is being promoted by Stop Scams UK, a combination of banking and telephone companies who want to help fight fraud.

The 159 number is now live and is an automated telephone service that connects customers to the fraud help line of their respective banks. It is a simple concept that allows customers to have peace of mind that they are being connected to a genuine bank service rather than fraudsters.

<https://stopscamsuk.org.uk>

If you think someone is trying to trick you into handing over money or personal details....

Stop, hang up and call 159 to speak directly to your bank.

Last year criminal gangs stole over £470m by pretending to be your bank or other service provider.

159 is the memorable, secure number that contacts you directly to your bank if you think you're being scammed.

159 works in the same way as 101 for the police or 111 for the NHS. It's the number you can trust to get you through to your bank, every time.

159 will never call you. Only a fraudster will object to you calling 159.

When should I call 159?

Call 159 if:

- Someone contacts you saying they're from your bank – even if they are not suspicious
- You receive a call asking you to transfer money or make a payment – even if it seems genuine
- You receive a call about a financial matter and it seems suspicious

Remember, 159 will never call you. But you can rely on 159 to get you through to your bank.”